



000-216

IBM WebSphere Commerce V6.0 Administration

Exam number/code: 000-216

Exam name: IBM WebSphere Commerce V6.0 Administration

Questions & Answers: 56 Q&A

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Question 1:

After installing WebSphere Commerce, which log file should be checked to verify the installation?

- A. WCSConfig.log
- B. error.log
- C. sec_check.log
- D. trace.txt
- E. wcinstall.log

Answer: E

Question 2:

Which two tools are designed for customer care representatives to create and update orders on behalf of customers?

- A. WebSphere Commerce Accelerator
- B. WebSphere Product Center
- C. WebSphere Commerce Administrative Console
- D. IBM Gift Center for WebSphere Commerce
- E. IBM Sales Center for WebSphere Commerce

Answer: A,E

Question 3:

How is a staging server created?

- A. Check the Enable Staging Server checkbox on the Staging page in the Configuration Manager after instance creation.
- B. Select the Staging Server option on the Server Properties window in the WebSphere Commerce installation wizard.
- C. Run the stagingcopy utility after successful instance creation to enable staging features of the instance.
- D. Check the Use staging server checkbox on the Staging page of the instance creation wizard.

Answer: D

Question 4:

Two task groups have been created in a single workspace. In task group 1 (TG1), several products and SKUs are added to the master catalog. In task group 2 (TG2), merchandising associations are defined using one of the new products. When TG2 is completed and approved, a commit failure occurs. Which action needs to be taken?

- A. Wait for TG1 to be approved.
- B. Increase the size of the database transaction log.
- C. Change the workspace locking policy.
- D. Re-publish the task group.

Answer: A

Question 5:

Which scenario requires a connection customizer property file to be provided when using the WebSphere Commerce loader tools to import catalog data?

- A. WebSphere Commerce server connecting to Cloudscape database
- B. WebSphere Commerce server connecting to DB2 on i5/OS database
- C. WebSphere Commerce server connecting to Oracle database
- D. WebSphere Commerce server connecting to DB2 Database Enterprise edition
- E. WebSphere Commerce server connecting to DB2 Express edition

Answer: B,C

Question 6:

An administrator needs to locate information regarding code deployment. IBM provides a step-by-step tutorial approach to code deployment that would be helpful in this scenario. Where would an administrator locate such information?

- A. WebSphere Commerce V6.0 Code Deployment guide
- B. WebSphere Commerce V6.0 Additional Software guide
- C. WebSphere Commerce V6.0 Information Center
- D. WebSphere Commerce V6.0 support Web site

Answer: C

Question 7:

After publishing the sample AdvancedB2BDirect store, which scenario would require an administrator to schedule a store level job?

- A. Enable customer care flow
- B. Release items in an order to fulfillment
- C. Enable order e-mail notification
- D. Suspend an e-marketing spot

Answer: B

Question 8:

Slow response times and transaction rollback exceptions are intermittently witnessed while using the catalog search feature in the ConsumerDirect store. Which component should be investigated first?

- A. Web server
- B. WebSphere Application Server Network Deployment Manager
- C. Database Server
- D. WebSphere Application Server plug-in

Answer: C

Question 9:

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A developer provides a new WebSphereCommerceServerExtensionsLogic.jar file containing changes to an existing customized controller command. These updates are to be tested on an existing WebSphere Commerce instance which is running in a Network Deployment cluster environment. Which method will deploy the updated code into the test environment?

- A. Use the WebSphere Administration Console to update the WebSphere Commerce Enterprise Application specifying the single file option.
- B. Use the WebSphere Administration Console to update the WebSphere Commerce Enterprise Application specifying the single module option.
- C. Replace the WebSphereCommerceServerExtensionsLogic.jar file which is in the wc.ear subdirectory of the WebSphere Commerce installation.
- D. Replace the WebSphereCommerceServerExtensionsLogic.jar file which is under the installedApps directory of the Deployment Manager profile.

Answer: A

Question 10:

A WebSphere Commerce administrator would use the Migration wizard to:

- A. convert the existing database to the V6.0 schema.
- B. upgrade to V6.0 supported software stack.
- C. convert any customized code to be V6.0 compatible.
- D. apply enhancement pack to migrated WebSphere Commerce instance.
- E. verify the migrated WebSphere Commerce instance is working properly.

Answer: A

Question 11:

The developers have added custom commands to a site and have supplied the administrator with an XML file to update the access control of the store. The file starts with the following two lines:

```
<?xml version="1.0" encoding="ISO-8859-1" standalone="no" ?>  
<!DOCTYPE Policies SYSTEM "../dtd/accesscontrolpolicies.dtd">
```

Which three actions must the administrator perform to apply the changes in the file to the site?

- A. Run the acpload command with appropriate parameters.
- B. Run the idresgen command with appropriate parameters.
- C. Run the massload command with appropriate parameters.
- D. Copy the file to <wc_home>\xml\schema.
- E. Update the registries "Access Control Policies" and "Access Control Policy Groups".
- F. Copy the file to <wc_home>\xml\policies\xml.

Answer: A,E,F

Question 12:

Given following organizational structure shown in the exhibit, under the Root Organization there is a B2C organization which owns the store Consumer Direct.

Exhibit:



There is also a StoreAdmin organization to which all Customer Service Representatives (CSR) and Customer Service Supervisors (CSS) belong. If an administrator needs to be able to manage accounts for CSRs, and also assign CSRs to the Consumer Direct store, what is the minimum authority required?

- A. Seller Administrator in StoreAdmin only
- B. Customer Service Supervisor in B2C, and Customer Service Supervisor in StoreAdmin
- C. Seller Administrator in Consumer Direct, and Seller Administrator in StoreAdmin
- D. Customer Service Supervisor in B2C, and Seller Administrator in StoreAdmin
- E. Seller Administrator in B2C, and Seller Administrator in StoreAdmin

Answer: E

Question 13:

Which administrative tool is used to create customers in a B2C store?

- A. WebSphere Commerce Administration Console
- B. Configuration Password Manager
- C. WebSphere Commerce Accelerator
- D. WebSphere Commerce Organization Administration Console

Answer: C

Question 14:

Which tool can display and track the heap size of the WebSphere Commerce Java Virtual Machine?

- A. ApacheJMeter
- B. Tivoli Performance Viewer
- C. WebSphere Commerce Administration Console
- D. WebSphere Runtime Performance Advisor

Answer: B

Question 15:

What is the primary purpose of the properties file created when the "Create properties file only" checkbox is selected in the Commerce Instance Creation Wizard?

- A. Backup of the configuration parameters in case of instance creation failure
- B. Verify instance configuration parameters
- C. Create locale-specific files for each language to be supported by the instance
- D. Input to Ant target for command-line instance creation

Answer: D

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